



**REPUBLIC OF KENYA  
THE NATIONAL TREASURY**

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When Replying Please Quote

Ref: ZZ/MOF 307/02 "R"

THE NATIONAL TREASURY

P O BOX 30007 – 00100

NAIROBI

22<sup>nd</sup> March, 2017

TO ALL BIDDERS

**RE: PROVISION OF ONSITE SUPPORT AND IMPROVEMENT OF IFMIS APPLICATION -  
ORACLE E-BUSINESS SUITE FINANCIAL, PURCHASING AND BUDGETING: TENDER NO.  
TNT/EOI/02/2016 - 2017: ADDENDUM I**

The National Treasury has issued the following addendum to the tender for provision of onsite support and improvement of IFMIS application - oracle e-business suite financial, purchasing and budgeting.

No.	Clarification/Information Required	Comments by National Treasury
1.	<p>Our fully owned Company is incorporated in a country that does not have any taxes.</p> <p>Kindly confirm on the Tax certificate in that case. How do we submit the same as you have mandatory declared the same.</p>	<p>This is a National Competitive Bidding</p> <p>Hence only firms registered in Kenya are eligible to participate.</p> <p>In case on Joint Venture, a Kenyan firm should be the lead company with 51% ownership</p> <p>Kenyan Tax Compliance Certificate from the Kenya Revenue Authority</p>
2.	<p>we would like to get an extension of 2 week for this submission</p>	<p>Extension granted.</p> <p>Expression of Interest to close on Tuesday 28<sup>th</sup> March, 2017 at 10.00 a.m.</p>

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3.	<p>On p5 you make <u>mention of Appendix 1</u> under point 9 (1.1.1 Oracle Hyperion and EBS Software) and <u>Appendix 2</u> under point 26 (1.1.3 Oracle SOA Technology. Software) These Appendices were not available for download and this may influence how we respond to the EOI. Where do we get these from?</p> <p>Reference is also made to Appendices 1&amp;2 in sections 1.1.1 (9) and 1.1.3 (26). However, the said appendices are not in the document. Kindly advice on the same.</p>	Ignore this part; it will be provided in the next level of tendering
4.	What would be support SLAs	The department would like to be supported on 1.1.1; 1-9, 1.1.2;10-19, 1.1.3;20-26 and re-implementations of items under 1.2.2.
5.	<p>Customized Cash Management Solution using oracle forms, reports, PL/SQL and SQL (See detailed in Appendix 1)</p> <p>"Appendix 1 Missing from the document"</p>	Ignore this part; it will be provided in the next level of tendering
6.	<p>It is specified in Tender Doc "Oracle Hyperion Planning &amp; Budgeting and E- Business Suite Version R12.x"</p> <p>Also we understand there is requirement of DBA with 10g/11G experience.</p> <p>Please share the exact version of all Oracle product &amp; Tech and its installation / Go Live Date</p>	Ignore this part; it will be provided in the next level of tendering

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7.	Please specify number and type and Integrations at IFMIS	There are about 10 and expecting to go-live 5 more; there are service-oriented
8.	<p>As part of scope we understand MOF wants to "Re-implementation and Support of Oracle BI solution".</p> <p>Please specify the version which needs to be implemented. Also please specify duration of reimplementation if already decided.</p>	Latest version; proposed 8 months
9.	<p>Please provide detail of number of tickets with following classifications:</p> <ol style="list-style-type: none"> <li>1. Total Volume of Tickets</li> <li>2. Number of tickets per business process</li> <li>3. Number of tickets per Product / Technology</li> <li>4. Tool used for ticket tracking</li> <li>5. Type of tickets per category ( Functional, Bug Fixes , Major change , Minor changes )</li> </ol>	The current support partner will clear all pending support issues before handing over; the requested support is not based on the number of ticket rather it is time and material
10.	Please provide details of Number & type of enhancements planned as part of engagement.	The requested support is based on time and material; enhancements will include customizations of forms and reports as per emerging use needs
11.	Please provide details of current SLAs	The bidder is required to propose a draft SLA consistent with their methodology and approach
12.	Is Onsite support required for all 3 years	Yes but renewal annually based on performance
13.	How Many cubes or plan types are implemented in production for Essbase and Planning	5 cubes

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14.	How many PLANNING/ Essbase/ FDM/ DRM applications are part of this support	4 PLANNING/ Essbase/ FDM/ DRM
15.	What are the different Planning modules implemented in the existing Hyperion system, like CAPEX, Revenue, Workforce models.... Please confirm	Planning only
16.	How many entities are considered for Hyperion applications?	101 entities
17.	How many ASO and BSO applications deployed in production?	One ASO and four BSO
18.	What are all the dependencies for Hyperion applications (upstream and downstream)?	CFS and expenditure budgeting applications
19.	How many Hyperion forms and reports are currently deployed in production	Forms: 70; reports: 100
20.	How many FDM mappings are considered under part of this support	10 FDM
21.	How many years of support is required to be proposed for Hyperion applications?	3 years
22.	How stable is the current system expected to be. Please share with us if there is any open issues in the current system.	Stable: 99.99%; Open issues: None
23.	Availability of documentation on application design and architecture and processes involved in Hyperion applications	Available

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24	Current volume of data processed in PLANNING? Out of this, how many volume of data is handled by FDM	100%
25	Is upgrade of existing Hyperion version to the recent version 11.1.2.3 under scope of this engagement	NO
26	Submission of proposals	Only the technical proposals should be submitted. Do not submit Financial Proposals

The other terms and conditions remain the same.

**P.N. MOMANYI**  
**FOR: PRINCIPAL SECRETARY**